

March 13, 2007

Dear Customer,

CSA International Announces New Minimum Requirements for our Factory Inspections Program

CSA International (CSA) announces new minimum requirements for our Factory Inspection Program in support of continued compliance of CSA certified products. CSA will *increase the factory inspection frequency* for regular follow-up factory inspections. The increase in the number of inspections is necessary in order for manufacturers to maintain certification and for their products to continue to display the CSA mark.

Effective April 1, 2007:

- Factory inspection frequency will increase for all factories currently receiving 2 inspections per year for CSA certified products certified to Canadian requirements. These factories *will now begin* to receive *4 inspections per year*, regardless of the location of the factory.
- Factory inspection frequency *will increase to 4 inspections per year* for factories operating under a reduced inspection frequency and for factories on standby status.
- Factories producing Cord Sets in CSA classes 5841-01 and 5841-81, or Decorative Lighting in CSA classes 3411-01 and 3411-81 *will continue to receive 8 inspections per year*.

Customers that are billed in advance for inspections (along with their annual licensing fee) will receive an additional billing this year for the added inspections.

In order to comply with CSA certification requirements, it is *mandatory* that CSA Field Service Representatives *review* a product model from *each* certified product family *at least once every two years* during the factory inspections.

The changes to the Factory Inspection Program are necessary:

- To support the management of the risks and liabilities associated with the certification of products,
- To increase the effectiveness of our Ongoing Conformity Program with respect to counterfeit products reaching the market, and
- To support CSA's obligation that certified products continue to comply with the original requirements of certification.

Should you have any questions or comments please call our Client Services Center toll free at 1-866-797-4272 (within North America), 416-747-2661 (outside North America),

or 216-524-4990 (within US) to speak with a Client Service Representative, or email us at client.services@csa-international.org.

Sincerely,

A handwritten signature in black ink that reads "Randall W. Luecke". The signature is written in a cursive style with a large, stylized initial "R".

Randall W. Luecke
President
CSA International