



CSA INTERNATIONAL

May 28, 2007

Dear Customer,

CSA International's Review of Factory Equipment Calibration Programs as part of the Factory Inspections Program

During the next Factory Inspection, the CSA Field Service Representative will review each factory's equipment calibration program to confirm that measurements taken during the production of CSA certified products are traceable to National or International Standards.

The CSA Field Service Representative will request to review factory test and measurement equipment and their related calibration records. This review is necessary to maintain CSA certification.

Factory test and measurement equipment found to be out of calibration will result in documentation on the Factory Inspection Report. Should there be future non-conformances resulting from failure to bring the equipment into a calibration program, CSA may institute corrective actions on your ability to represent your product as CSA certified. This can include the restriction of your company applying the CSA mark until the issue is resolved.

Resolution of equipment-related calibration issues may result in increased charges.

If you have questions or would like further clarification of the above information, please contact me at 216-524-4990, ext. 8390 by phone, 216-328-8138 by fax or by email blaine.lanning@csa-international.org.

Regards,

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